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# Lifetime Warranty Managed Print



Automated Marking Inc. (AMI) provides a Lifetime Warranty for our HP based Print hardware products and warrants that each product is to be in good working order for the product's lifecycle whether purchased from AMI or an authorized AMI business partner. Should this product, in AMI's opinion, fail to be in good working order, AMI will, at its option, repair or replace this product at no charge, provided that the product has not been subjected to abuse, misuse, accident, disaster or non-AMI authorized modification or repair. This Lifetime Warranty is given only to the Buyer and is non-transferable.

## Warranty Applicability

This warranty applies to the following components:

**Print heads • Print Electronics • User Interfaces • Connecting cables • Bulk Ink Systems**

The Lifetime Warranty only applies to components that are Managed and where Managed Print ink is used exclusively throughout the lifetime of the components and where Managed Print capabilities have been enabled by AMI's software or firmware.

You may obtain warranty service by delivering this product to an authorized AMI business partner or to AMI along with proof of purchase. Product returned to AMI must be pre-authorized by AMI with an RMA (Return Material Authorization) number marked on the outside of the package and sent prepaid, insured and packaged for safe shipment. AMI will return this product by prepaid ground shipment service.

The AMI Lifetime Warranty is defined as the serviceable life of the product. This is defined as the period during which all components are available. Should the product prove to be irreparable, AMI reserves the right to substitute an equivalent product if available or to retract Lifetime Warranty if no replacement is available.





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### **Warranty Repairs**

A warranty repair refers to a product that has been returned to AMI for repair within its warranty period. Parts and labor costs associated with the repair are covered by AMI. The parts included in the repair are guaranteed for the product's lifecycle.

### **Product Upgrades**

Upgrades may be available for a product returned for repair. All products returned under warranty are upgraded at no cost to the customer.

### **Other Warranty Conditions**

It does not apply to damage or non-functionality due to misuse, abuse, accident, mishandling, modifications made by the Buyer or any third party, Buyer-supplied software or interfacing, operation outside the environmental specifications for the Product, or improper settings or maintenance.

In the event of a breach of warranty, AMI shall, at its option, either repair or replace a Product or component that proves to be defective either upon receipt by the OEM or during normal use within the Lifetime Warranty period. AMI reserves the right to replace Products with refurbished units. If AMI is unable to repair or replace the Product, it will refund the cost of the Product or Part in question. The remedy provided herein is AMI's sole liability and Buyer's sole and exclusive remedy for breach of warranty. AMI shall not be liable for any special, incidental, consequential, or indirect damages, including but not limited to loss of use and lost profits, arising from AMI's performance or lack thereof of this Agreement, even if AMI is put on notice of the possibility of such damages occurring. These limited remedies and limitation on damages shall apply whether the claim is based on contract, warranty, tort or any other legal theory. These limitations shall apply even if Buyer's sole and exclusive remedy shall fail of its essential purpose.



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