

CARTRIDGE CARE AND TROUBLESHOOTING FOR REINER JETSTAMP 1025 & 1025 SENSE P5-MP6-YE YELLOW CARTRIDGES

STOP- READ THIS BEFORE USING OR OPENING YOUR CARTRIDGES

Please follow these instructions to get the most life out of your cartridge and to trouble shoot faint prints, prints with lines in them, or cartridges that have stopped printing but still have ink.

When you receive your cartridge it will be sealed in a foil bag and will have a plastic cap affixed to it.

1) Remove the cartridge from the foil bag (**do not discard**) – **DO NOT PEEL ANYTHING FROM THE BOTTOM OF THE CARTRIDGE.**

2) Write the date you opened the cartridge on the cartridge and foil pouch.



3) To prepare the cartridge for printing, shake the cartridge with the cover clip on. Shake it vertically up and down for 30 seconds. Do not shake the cartridge too hard, it can cause damage.

4) Remove plastic cover clip (**save this cover clip**).

5) After shaking the cartridge, remove the cover clip and wipe off excess ink with lint free dry cloth or cloth with a small amount of ethanol or isopropyl alcohol- enough to make about a 1” portion of the cloth wet. Cloth and ethanol provided with cartridge. **Do not use water.**

6) Insert cartridge into machine per the instructions that come with the unit.

7) For breaks longer than 5 minutes we suggest removing the cartridge from the printer. Wipe excess ink from nozzles with lint free cloth, attach the cover clip, and put back into foil bag. Especially do not leave the cartridge in the machine overnight.

8) Keep some lint free cloths and isopropyl alcohol on hand to wipe the print head if the ink dries on surface. Do not clean the machine or cartridge with anything other than ethanol or isopropyl alcohol.

Storing the Cartridge



1) The yellow ink cartridge must be stored in “nozzle up” position to keep the nozzles in good condition. Make sure cartridge is stored with the plastic clip on as shown in picture, as well as info in foil pouch the cartridge comes in.

Wiping the Print Head

The inks are quick drying. They will dry on most non-porous surfaces in 1-2 seconds. This means they can also dry on the foil strip (print head) in that same amount of time. If the print is not coming out clearly or you have left the cartridge in the unit and you're not getting a clear imprint follow these directions.

- 1) Take a lint free cloth with some isopropyl alcohol
- 2) Gently press and wipe the gold strip/print head. You should see a **yellow** thin line of ink on the cloth. You might have to wipe it a few times, or just print once or twice on a piece of paper to get the ink flowing again.
- 3) Resume printing
- 4) If you still don't have a clean imprint- try to shake the cartridge again

Please be aware that cartridges have an expiration date. Once they are opened if they are not stored and cleaned correctly they can have problems. It is similar to a food product. The expiration date is only valid before the product is open. We will only guarantee them for 30 days once opened and if they are stored properly.